

Social Justice Coalition



Standing for Safe Communities

Promoting safety and security for all through disciplined, respectful, peaceful activism & active citizenship!

What is the Social Justice Coalition (SJC)?

- Activist Movement formed in 2008
- Branch structures across Khayelitsha
- Working Partnerships with ward councilors, community forums, civil society organisations, academic institutions, and government officials.
- Advancing the constitution, promoting accountable, transparent governance & active citizenship
- Campaigning for Community Safety
 - Clean and Safe Sanitation Campaign
 - Safety and Justice For All Campaign

Social Audit on 'Mshengu' Chemical Toilets in Khayelitsha

22 – 27 April 2013



**SOCIAL
JUSTICE
PROMOTION**

Clean and Safe Sanitation Campaign

Existing Services

- **Servicing of “temporary” toilets**
 - Chemical
 - Container
 - Porta-potti/Bi-pot
- **Refuse Collection**
- **Call Centre (TOC)**
- **Large-scale Repairs**
- **Area cleaning (uncertain)**

Missing Services

- **Servicing of “permanent” Toilets**
- **Standpipe/Greywater Cleaning**
- **Hand washing Facilities**
- **Monitoring & Data**
- **Consultation and Information about Services**

Often Inadequate

Social Audit Methodology

- Accessing information
- Analysing information
- Physical verification/Site inspection
- Public hearing
- Follow up

Key players

Informal settlement residents

Social Justice Coalition

IBP and SSAAT

Partner organisations

Government

Accessing Information



Create Safe Communities - Defend the Rule of Law - Advance the Constitution

19 February 2013

Att: **Mr Mangaliso Mati**
Project Manager

Att: **Mr Leonard Shnaps**
Director, Supply Chain Management

Att: **Mr Ian Bindeman**
Tenders and Contract Administration

Att: **Mr Peter De Vries**
Demand and Risk Management

Att: **Mr Danie Steyn**
Supplier Management

Att: **Mr Mark Giger**
Procurement

Att: **Ms Patricia de Lille**
Mayor, City of Cape Town

Cc: All other relevant City of Cape Town department heads responsible for private service providers

URGENT REQUEST FOR INFORMATION RELATED TO SERVICE PROVIDER FOR CHEMICAL TOILETS IN KHAYELITSHA

- Government website
- E-mails & phone calls
- Letters
- PAIA
- Protest action

Analysing Information



- Studying documents
- Simplifying information
- Collate critical info
- Create questionnaire

Physical Verification/Site Inspection



- Tick box inspection
- Measurements
- Quality
- Talking to residents
- Collate evidence

Public Hearing



- Government officials, Contractors, Media, Independent bodies
- Present Findings
- Open for everyone
- Remedial action and timeframes

Follow Up

- Compile comprehensive report
- Consult chapter nine institutions
- Site visits
- Media releases
- Protest action
- Legal action

Findings

- Missing toilets
- No local labour employed
- Lack of cleaning and servicing
 - Daily cleaning of the toilets
 - Servicing of toilets with honey sucker
- 66% of toilets damaged
- Number of toilets secured to the ground = 0

Lessons learnt

- Education through information
- Active citizenship in practice
- Power of tool due to its evidence base
- Access to information is a challenge
- Monitoring systems at local level lacking
- Training of facilitators and partnerships
key to success
- Follow up



THANK YOU!!

www.sjc.org.za



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